



Care Quality Commission
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Mr R Wiles
React
St Luke's House
270 Sandycombe Road
Kew
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TW9 3NP

Date: 9 May 2016

Dear Rupert Wiles

Ref: ENQ1-2632434281

Thank you for contacting us regarding Helen and Douglas House. We do not hold any information about Sister Francis Dominica and would refer you to our recent press statement below regarding this, which explains our role.

There is no requirement from CQC that prevents Sister Frances Dominica from working for Helen and Douglas House in Oxfordshire. CQC understands that the Board of Helen and Douglas House made this decision based on their investigation and risk assessment of the situation. CQC is committed to making sure that services have appropriate arrangements in place to ensure the safeguarding of people within their care. Further information about what CQC looks for in this respect can be found [here](#) – all underpinned by regulations, called [the fundamental standards](#), which providers are required to follow as part of their registration with CQC.

If you wish to contact us or send any further information please use the contact details below and the reference number above: The Inspection Manager for the service is Carol Schubert carol.schubert@cqc.org.uk

Enquiries
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Yours sincerely

A handwritten signature in black ink, appearing to read 'Sue Burn'.

Sue Burn
Head of Inspection